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OCEAN REEF
RENEWABLE ENERGY
A ZENITH ENERGY COMPANY

Annual Reliability and Power Quality Report for the year ending 30 June 2026

Electricity Industry (Network Quality and Reliability of Supply) Code 2005

Issue Date: 23 September 2026

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1. OCEAN REEF RENEWABLE ENERGY MICROGRID OVERVIEW

The Ocean Reef Marina development is a multifaceted development nestled within the boundaries of the City of Joondalup catering for recreation, maritime activities, residential living and tourism. The project's scope includes the creation of more than 1,000 residential units, including single- family dwellings, apartments and mixed use structures, complemented by approximately 12,000 square meters of retail and commercial spaces.

The Ocean Reef Renewable Energy (ORRE) microgrid is interconnected to the Western Power network via an initial single "parent meter" location at the SWIS Connection Point. The connection occurred in June 2025 with the first temporary power supply commencing in July 2025. Electricity is procured by ORRE under an electricity supply agreement. Future plans of the development are to request a dedicated feeder from Western Power as demand grows within the development.

The microgrid currently consists of 22kv RMU and an underground 22kv/415V Distribution System. The customer metering arrangement is under a service agreement with an external service provider. Metering data is sent to ORRE's billing and account management agent. ORRE oversees and provides new customer connections following advice and design from internal and external resources. Microgrid maintenance activities are conducted by an external contractor.

ORRE took ownership of the microgrid in mid 2025 and there are currently 6 permanent customers connected (as of 30 June 2026).

2. NON-COMPLIANCES

No non-compliances with the Electricity Industry (Network Quality and Reliability of Supply) Code 2005 (NQRS) were detected in FY26.

3. SUPPLY INTERRUPTIONS

3.1. Interruptions exceeding 12 hours

There were no interruptions of supply to small use customers that exceeded 12 hours in FY26.

3.2. Interruptions exceeding the permitted number of times

No small use customer experienced interruptions exceeding the permitted number of times.

4. CUSTOMER COMPLAINTS

4.1. TOTAL NUMBER OF COMPLAINTS

	2024/25	2025/26
Total number of complaints	n/a	0

4.2. NUMBER OF COMPLAINTS FOR EACH DISCRETE AREA

	2024/25	2025/26
Urban area excluding Perth CBD	n/a	0

5. PAYMENTS TO CUSTOMERS

5.1. TOTAL AMOUNT SPENT ADDRESSING COMPLAINTS (EXCL. CL 18,19)

	2024/25	2025/26
Total amount spent in addressing complaints (not including sections 18, 19)	n/a	$0

5.2 TOTAL AMOUNT SPENT ADDRESSING COMPLAINTS REGARDING CL 18,19

	2024/25	2025/26
Total amount spent in addressing complaints (not including	n/a	$0

sections 18, 19)		

6. RELIABILITY OF SUPPLY

Urban areas excluding Perth CBD

	2022/23	2023/24	2024/25	2025/26	4 year average
Average interruption length (minutes)	n/a	n/a	n/a	45	n/a
Average number of interruptions	n/a	n/a	n/a	2	n/a
Average percentage of time of electricity supply	n/a	n/a	n/a	99.96%	n/a
Average total lengths of all interruptions	n/a	n/a	n/a	22.5	n/a

ORRE did not provide stand-alone power systems.

END